

NordiCHI 2000 — Tutorials

User-centred web interface design — Creating user-friendly web sites

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Participants will learn how user-centred activities can be integrated into web development projects. They will gain an understanding of key considerations in gathering user requirements, designing and evaluating for ease of use, as well as obtain knowledge of practical tools and methods in the area of web usability.

Origins

Originally held as a half-day tutorials at two previous STIMDI conferences in Sweden. It has since been revised and expanded to a 1 day tutorial.

Features

- Key concepts and rationale
- Practical tried-and-tested tools and methods
- Content built on the backbone of international standards
- Case studies and examples
- Interactive exercises

Audience

This tutorial is especially appropriate for developers, user interface designers, and project managers seeking a broad, methods-oriented introduction to user-centred design and evaluation. It is also of interest for others working in the HCI field.

Presentation

The seminar follows a user-centred design process and is illustrated with case studies throughout. The day includes several short interactive sessions as well as slightly longer exercises during the breaks.

Biographies

Nigel Claridge is senior partner and co-founder of Nomos, a leading European usability consultancy company. He has been working as a consultant to the IT and telecommunications industry since 1978, and specialises in the application of human factors to product and system development.

Richard Whitehand is a senior usability specialist at Nomos. Since joining Nomos in 1995 he has worked with the user-centred design and evaluation of a wide variety of Swedish and international web sites and web-based applications.